

April 11, 2018

08043 Version 2

Tailgate Will Not Open from the Outside Handle in Cold Weather

Supersedes 16-063. Dated August 23, 2016, to revise the information highlighted in yellow.

AFFECTED VEHICLES

Year	Model	Trim	VIN range
2012–2016	CR-V	ALL	ALL
2011–2017	Odyssey	ALL	ALL

REVISION SUMMARY

- The VIN range in AFFECTED VEHICLES has been updated.
- Model year and trim levels have been updated in PARTS INFORMATION.
- Model year and trim levels have been updated in WARRANTY CLAIMS INFORMATION.

SYMPTOM

The tailgate won't open from the outside handle in temperatures near freezing or colder, but will open in warmer temperatures.

POSSIBLE CAUSES

There is an internal failure of the tailgate outer handle switch.

CORRECTIVE ACTION

Replace the tailgate outer handle switch.

PARTS INFORMATION

Part Name	Part Number	Quantity
Tailgate Opener Switch w/o Keyless Access (CR-V)	74810-T0A-A02	1
Tailgate Opener Switch w/ Keyless Access (CR-V)	74810-T1W-A01	1
Tailgate Opener Switch (2011–12 Odyssey EX, LX)	74810-TF0-003	1
Tailgate and Camera Handle Switch (2011–12 Odyssey EX-L)	74810-TK8-A00	1
Tailgate and Camera Handle Switch (2013 Odyssey LX, EX, EX-L, EX-L RES)	74810-TK8-A10	1
Tailgate and Camera Handle Switch (2014-17 Odyssey EX-L Navi, Touring)	74810-TK8-A20	1
Tailgate and Camera Handle Switch (2014-17 Odyssey LX, EX, EX-L, EX-L RES, SE)	74810-TK8-A30	1

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

WARRANTY CLAIM INFORMATION

CR-V

The normal warranty applies

LON	Description	Flat Rate	Model/ Year	Trim	Replacement Part Number	Template ID	Failed Part Number
8231A7	Replace the tailgate outer handle switch.	0.5 hr	2012–16	w/o Keyless Access	74810-T0A-A02	16-063F	74810-T0A-A02
			2012–16	w/ Keyless Access	74810-T1W-A01	16-063G	74810-T0A-A02

Odyssey

The normal warranty applies

LON	Description	Flat Rate	Model/Year	Trim	Replacement Part Number	Template ID	Failed Part Number
8231A8	Replace the tailgate outer handle switch.	0.5 hr	2011-12	LX / EX	74810-TF0-003	16-063A	74810-TK8-A00
			2011-13	EX-L / EX-L RES	74810-TK8-A00	16-063B	74810-TK8-A00
			2013	LX / EX			
			2011-13	EX-L (Navi)/ Touring	74810-TK8-A10	16-063C	74810-TK8-A00
			2014-17	EX-L (Navi)/ Touring	74810-TK8-A20	16-063D	74810-TK8-A00
			2014-17	LX / EX / EX-L / EX-L RES / SE	74810-TK8-A30	16-063E	74810-TK8-A00

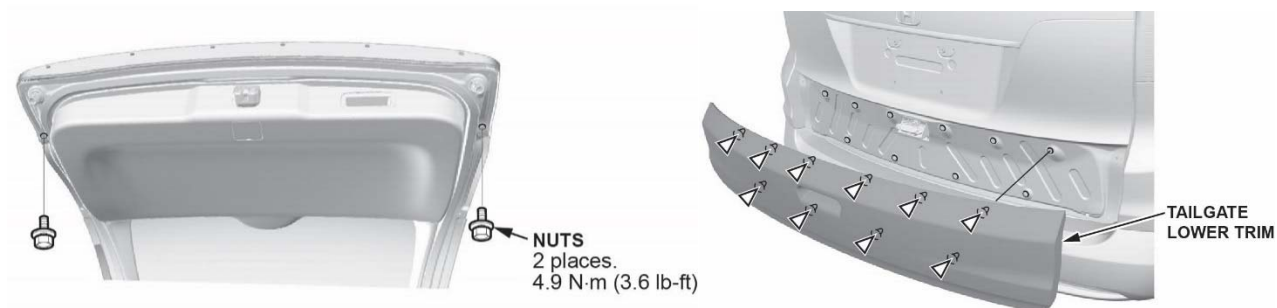
Defect Code: 03214

Symptom Code: 03217

Skill Level: Repair Technician

REPAIR PROCEDURE - CR-V

1. Remove the tailgate lower trim.



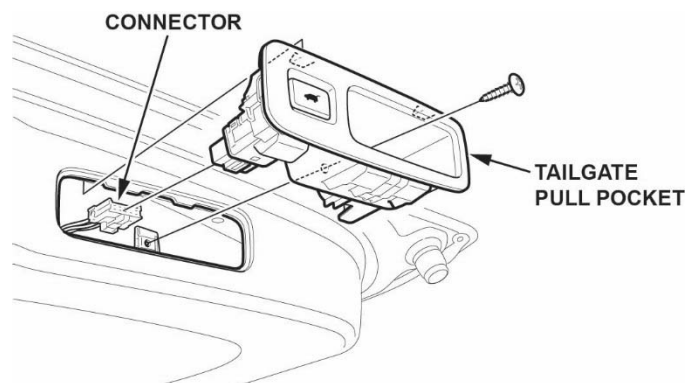
2. Remove the tailgate upper trim panel.



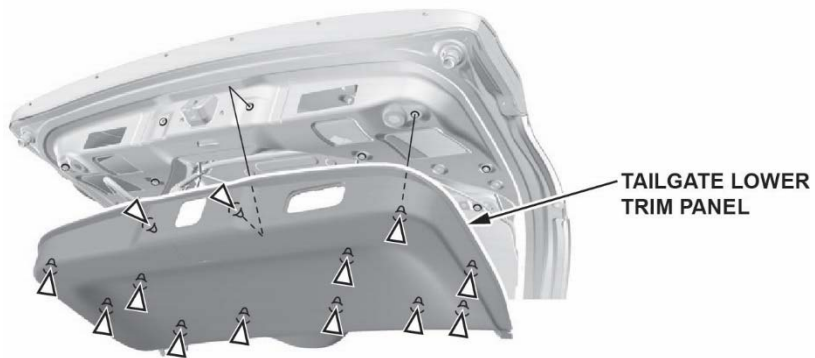
3. Remove the tailgate side trim panels.



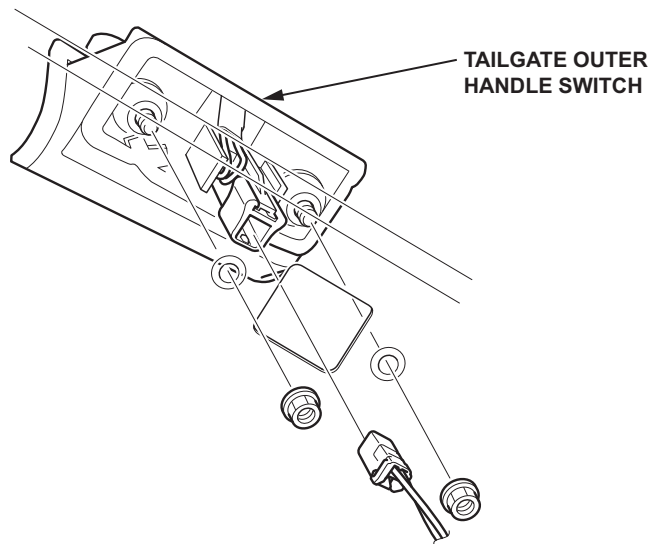
4. Remove the tailgate pull pocket.



5. Remove the tailgate lower trim panel.



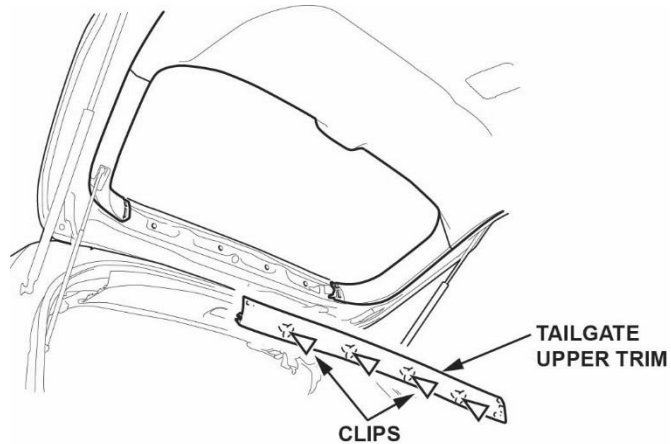
6. Disconnect the 2P connector.



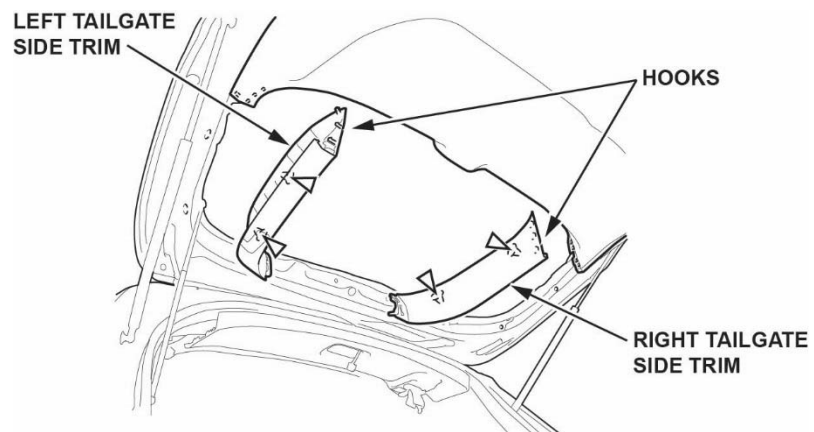
7. Remove the two nuts, then remove the tailgate outer handle switch
 8. Install the new switch.
 9. Install all parts in the reverse order of removal.
- END

REPAIR PROCEDURE - ODYSSEY

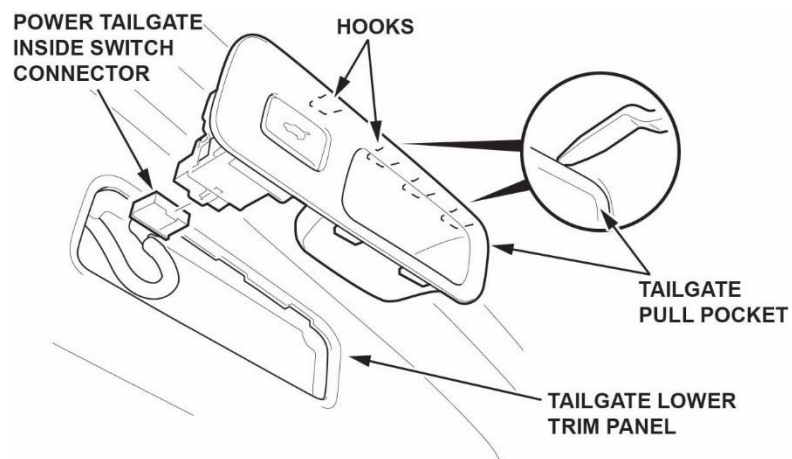
1. Remove the tailgate upper trim.



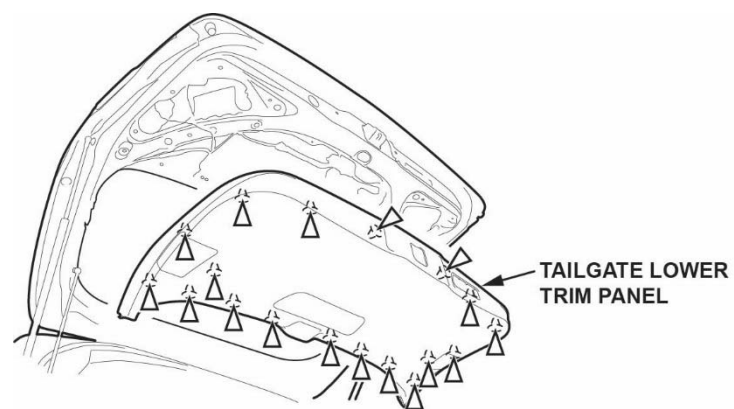
2. Remove the left and right tailgate side trim.



3. Remove the tailgate pull pocket.

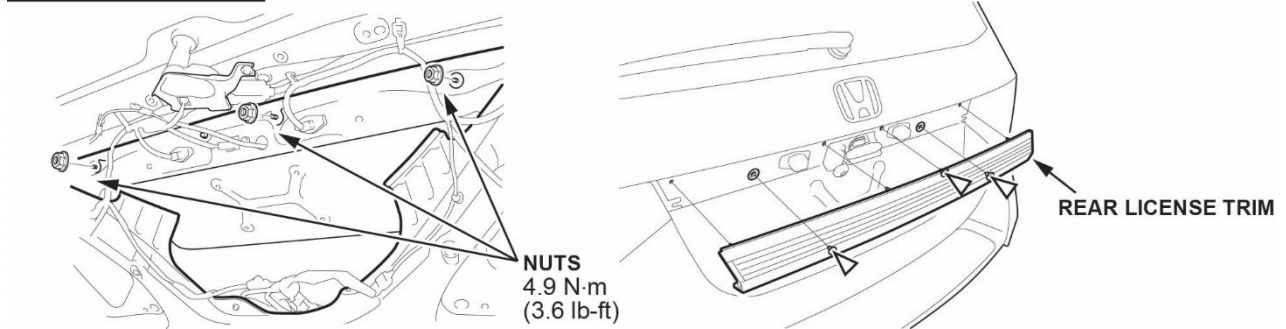


4. Pull out the tailgate lower trim panel by hand to detach the clips, then remove it.

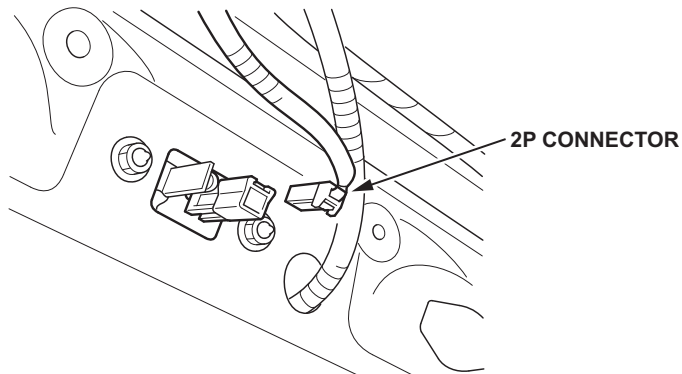


5. From inside the tailgate, remove the nuts, then remove the rear license trim.

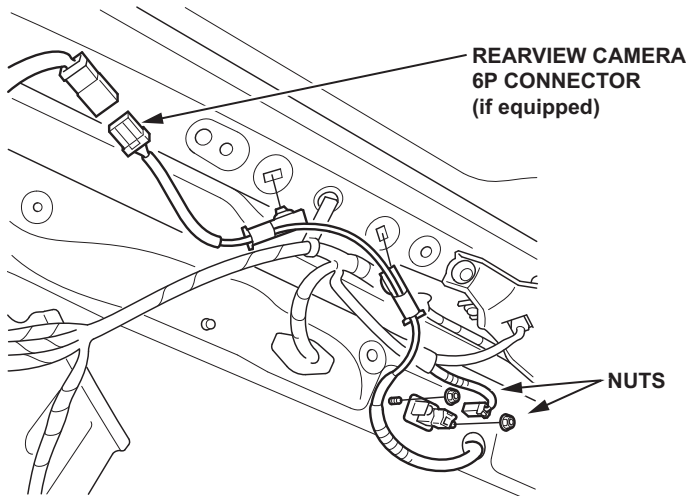
INSIDE THE TAILGATE



6. Disconnect the 2P connector from the tailgate outer handle switch.



7. Remove the two nuts.

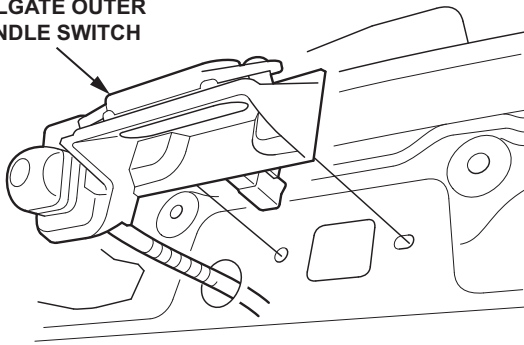


8. If equipped, disconnect the rearview camera 6P connector.

9. Remove the tailgate outer handle switch.

NOTE: The illustration shows with rearview camera.

**TAILGATE OUTER
HANDLE SWITCH**



10. Install the new switch.
11. Install all remaining parts in the reverse order of removal.

END